

# Working Group on Resource Delivery

*Janifer Gatenby, Leader*

ELAG 25-27 April 2006  
Bucharest, Romania

# Mission

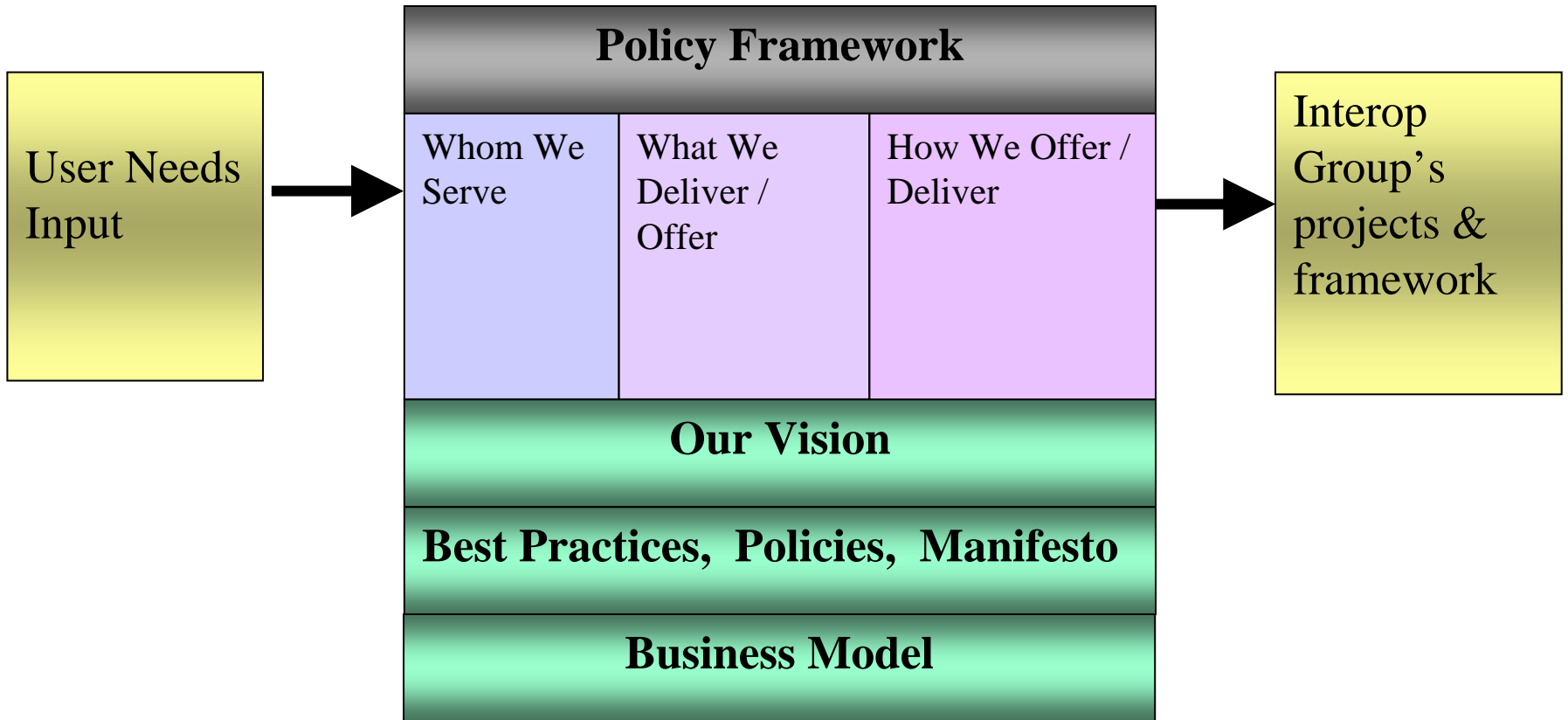
Discuss the elements that are necessary to create a **workable international** framework for resource **delivery** to **end users**

- Dr. Alojz ANDROVIČ
  - University of Bratislava
- Mr. Dennis BONGERS
  - Endeavor Information Systems
- Mrs Annu JAUHAINEN
  - National Library of Finland
- Ms Janifer GATENBY
  - OCLC PICA

# Background Input to Discussion

- Documents from the “Re-thinking resource sharing group”
  - Meeting 1 Chicago November 2005
  - Meeting 2 Denver February / March 2006
  - Meeting 3 San Antonio April 2006 (today)

# Re-thinking



# User Needs

- Access and negotiate delivery of resources from libraries and related institutions such as archives
- Hybrid collections will persist for at least 10 years (*Dempsey, British Library*)
  - *Access to Long Tail*
- Follow existing easy to use internet delivery models
  - Amazon, eBay, Netflix

# Basic Tenet

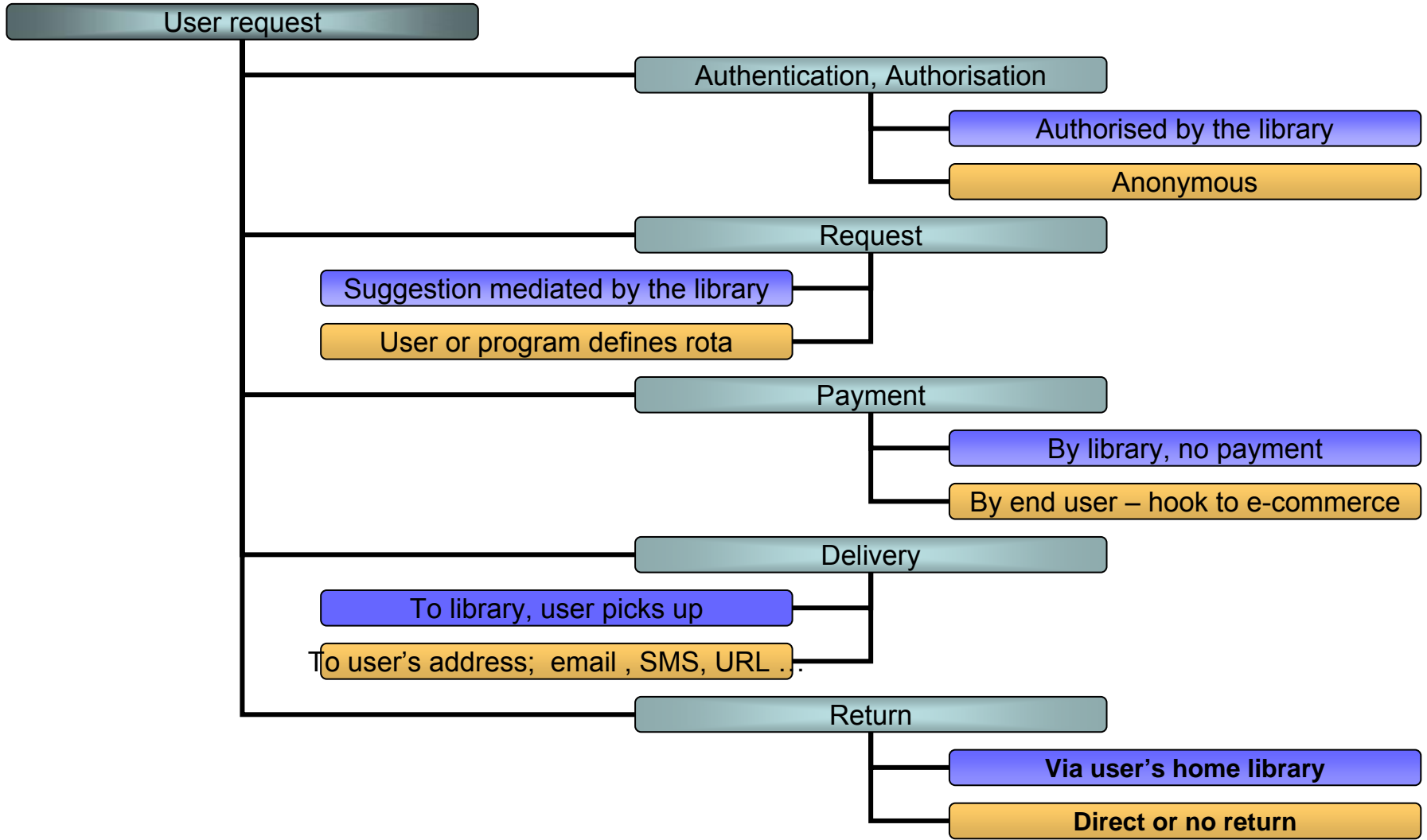
- Focus on the needs of the end user

**Do not entrench existing practices**

# Policy challenges and recommendations

- Move to unmediated request & delivery
  - Make user 😊
  - Cheaper process
- Registration – make it easier
  - On a national scale
  - Online registration - “on the spot”
  - Recognize frequent users

# Levels of Mediation of User's request



# Policy challenges and recommendations

- Broaden delivery options
  - Indicate relative rareness “request relevance”
    - Digitise on demand, reference lookup
  - Purchase if cheaper than ILL
- Charge instead of “no” (Make user 😊)
  - Innovative ways to reduce costs – floating stock
  - PayPal for return deposit

# Digitisation on Demand

- Use EROMM / Directory of Digital Masters
- Portion of EDL (European Digital Library) funding €€€ for DOD (Digitisation on Demand)

# Policy challenges and recommendations

- Liaison with archives
  - Collections overlap... therefore
  - Overlap reference, supply (and payments) services
  - Avoid referral, re- authentication etc.,
    - Do instead

# European Best Practices

- **Direct delivery** to user's address
  - Denmark, Germany
- **Digitisation on Demand**
  - eTen DOD (15 countries)
- **National registration & Floating stock**
  - Netherlands (trains, beaches)

# Get it !!

Melvy - Search Results - Microsoft Internet Explorer

Address: C:\Documents and Settings\lmeath\My Documents\lmeath\Rethinking\Amazongetit.htm

Search results: 14 Item(s) [Modify Search](#)

Searched: Title=39 steps and Format= MV  
Collection: Entire Collection

[Print / Email](#) [Save](#) [Request](#)  
[select all](#) [deselect all](#)

- [1 Details/Locations](#)

Title The 39 steps [motion picture] / Gaumont-British Picture Corporation presents ; adaptation, Charles Bennett.  
Publisher [London : Gaumont-British Picture Corp., 1935]  
Format Film  
Movie  
Videorecording [Get-It](#)
- [2 Details/Locations](#)

Title The 39 steps [videorecording] / Gaumont-British Picture Corporation presents ; adaptation, Charles Bennett.  
Publisher [S.I.] : The Criterion Collection, 1999  
Series [Criterion collection, 56](#)  
Format Videorecording  
Movie [Get-It](#)
- [3 Details/Locations](#)

Title The 39 steps [videorecording] / Gaumont-British Picture Corporation presents ; directed by Alfred Hitchcock  
Publisher Oak Forest, Ill. : MPI Home Video, 1987  
Series [The Criterion Collection](#)  
Series [Hitchcock Collection](#)  
Format Videorecording  
Movie [Get-It](#)
- [4 Details/Locations](#)

Title Thirty nine steps [videorecording] / Gaumont-British Picture Corporation.  
Publisher Charlotte, NC : United American Video, 1988

Amazon.com: Crossroads: The Life and Music of Eric Clapton: Books: Michael Schumacher - Microsoft Internet Explorer

Address: C:\Documents and Settings\lmeath\My Documents\lmeath\Rethinking\Amazongetit.htm

amazon.com

Search: Books

Join Amazon Prime and ship Two-Day for free and Overnight for \$3.99.



**Crossroads: The Life and Music of Eric Clapton (Paperback)**  
by [Michael Schumacher](#)

List Price: \$15.95  
Price: **\$10.37** & eligible for **FREE Super Saver Shipping** on orders over \$25. [Details](#)

You Save: **\$5.58 (35%)**

Availability: Usually ships within 24 hours. Ships from and sold by Amazon.com.

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- [Clapton](#) by [Ray Coleman](#) [Get-It](#)
- [Stevie Ray Vaughan : Caught in the Crossfire Tag: The Blazing National Bestseller](#) by [Bill Crawford](#) [Get-It](#)

# Get it!!

The image shows a computer screen with two overlapping windows. The background window is a Microsoft Internet Explorer browser displaying search results from the Melvyl website. The search results show 14 items for 'The 39 Steps' and list details for three items, including titles, publishers, and formats. The foreground window is a web browser displaying the 'Get-It' page, which lists various sources for the film, such as Amazon, Netflix, and public libraries, along with their respective costs and availability.

**Search Results - Microsoft Internet Explorer**

View Favorites Tools Help

C:\Documents and Settings\MHeath\My Documents\mkh\Rethinking\moviegetit.htm

**Melvyl** The Catalog of the University of California Libraries

Basic Search Advanced Command Browse Most

**Search results: 14 Item(s)** [Modify Search](#)

Searched: **Title= 39 steps and Format= MV**  
Collection: Entire Collection

[Print / Email](#) [Save](#) [Request](#)  
[select all](#) [deselect all](#)

[1 Details/Locations](#) **Title** The 39 steps [motion pict directed by Alfred Hitchcock]  
**Publisher** [London : Gaumont-British  
**Format** Film  
Movie  
Videorecording [Get-It](#)

[2 Details/Locations](#) **Title** The 39 steps [videorecording]  
**Publisher** [S.I.] : The Criterion Collection  
**Series** [Criterion collection ;56](#)  
**Format** Videorecording  
Movie [Get-It](#)

[3 Details/Locations](#) **Title** The 39 steps [videorecording]  
**Publisher** [S.I.] : The Criterion Collection  
**Series** [Criterion collection ;56](#)  
**Format** Videorecording  
Movie [Get-It](#)

**Get-It**

**Item:**

**The 39 Steps - Criterion Collection (1935)**  
**Starring:** [Robert Donat](#), [Madeleine Carroll](#) **Director:** [Alfred Hitchcock](#) **Rating** **UNRATED**

There ... is available from the following sources:

|   |     |   |   |
|---|-----|---|---|
| <a href="#">Amazon</a>                  | DVD | <b>Cost:</b> <a href="#">69 used &amp; new</a> available from \$19.99 | <b>Availability:</b> Usually ships within 24 hours from and sold by Amazon.com. |
| <a href="#">Netflix</a>                 | DVD | <b>Cost:</b> available by subscription from \$15.00 per month         | <b>Availability:</b> Shipped to your home via                                   |
| <a href="#">Albany Public Library</a>   | DVD | <b>Cost:</b> No fee   | <b>Availability:</b> Available after 15 April 20                                |
| <a href="#">Berkeley Public Library</a> | DVD | <b>Cost:</b> No fee   | <b>Availability:</b> Available now for pickup.                                  |

**Get-It**

is an initiative of your local libraries - wherever you are!

Done

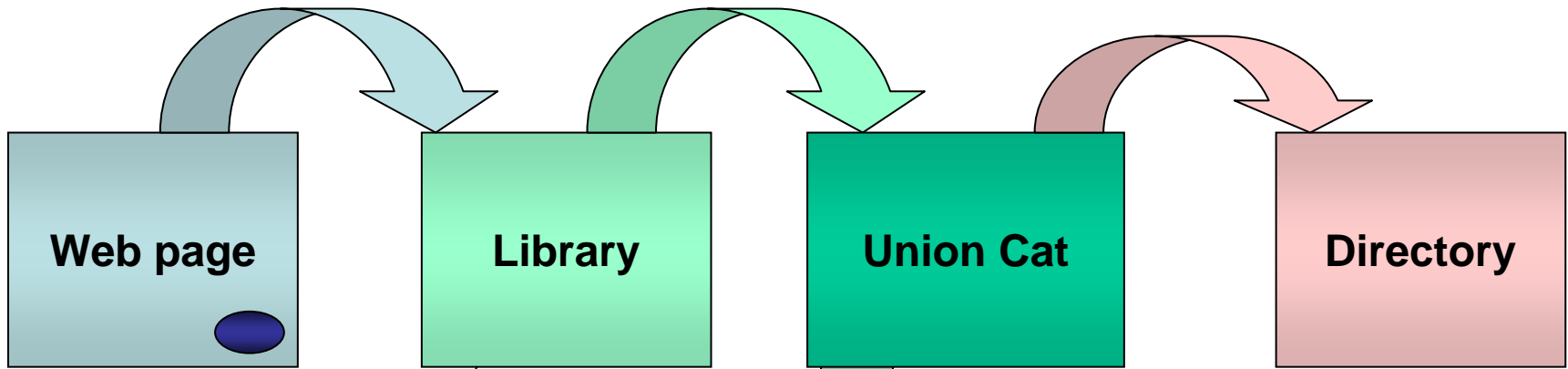
Start Heath, Inbox, World, Re: VD, Re: Hello, Fw: Hello, athena, GET-IT, Melvyl, UC R... 10:22 AM

**Referral**  
openURL

**Holdings**  
SRU

**Alternatives**  
xISBN

**Policies**  
SRU / LDAP

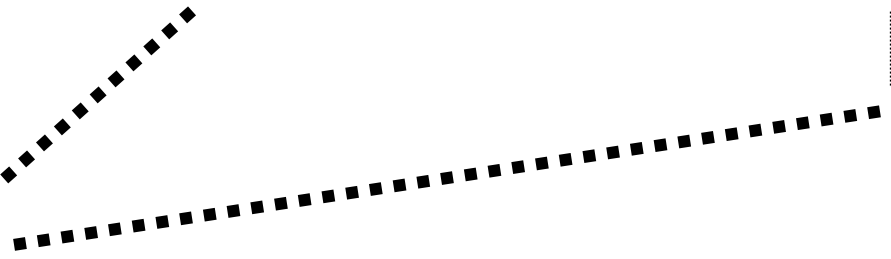
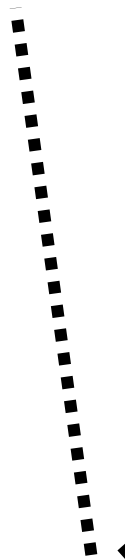


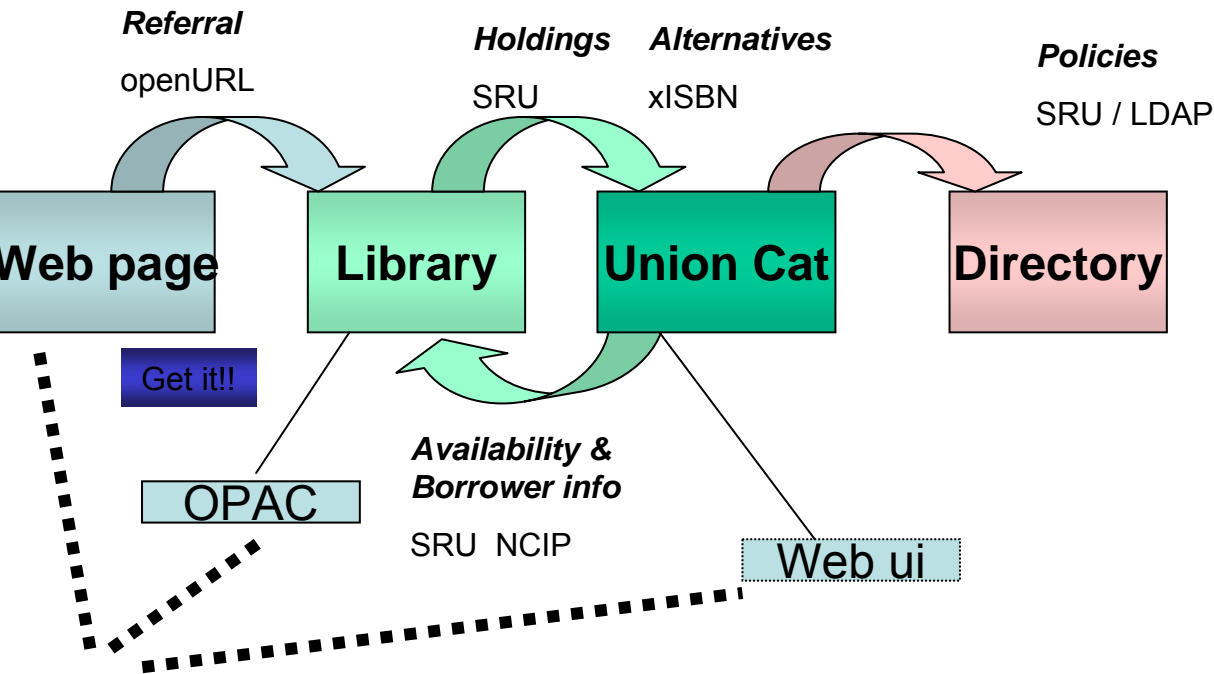
**Get it!!**

OPAC

**Availability & Borrower info**  
SRU NCIP

Web ui





- Probably not a lot of new standardisation needed
- Light, web based, single question type

# In Summary

- Let's do nice, easy international delivery to end users

Without Visas!!

